

# Important Information Regarding your Tower Bank HSA

## **WE'RE SAVING TREES!**

Beginning February 2010, check images will no longer be included with statements. Those using duplicate style checks automatically capture carbon copies of checks when they are written and information contained in your HSA statement provides detail for record keeping purposes. In the event that you require a check image in the future, or would like to order duplicate style checks, visit the Tower Web site at [towerbank.net](http://towerbank.net), or call our Customer Care department. They can be reached by calling 888.472.8697 during business hours or via e-mail at [CustomerCare@towerbank.net](mailto:CustomerCare@towerbank.net).

## **ACCESS YOUR HSA MONEY VIA ATM**

Access your HSA funds in cash to pay for qualified medical expenses or to reimburse yourself for qualified medical payments made. Funds can be withdrawn from most ATMs. Regular transaction fees will apply.

## **WANT AN ATM/DEBIT CARD PIN YOU CAN REMEMBER?**

Now you have the convenience of setting and resetting your HSA ATM/Debit Card PIN yourself. Simply call 866-985-2273 anytime to set an initial PIN or reset a PIN in the event that you forget your number. Simply call the toll-free number and follow the prompts. (Please note: you will need your card, and you must call from a phone number that is on file for your account.) Printed PINs are available from our Customer Care department. They can be reached by calling 888.472.8697 or via e-mail at [CustomerCare@towerbank.net](mailto:CustomerCare@towerbank.net).